

TERMS and CONDITIONS for all tours

Prices and Availability

- Prices are subject to change until booked and confirmed.
- Accommodation is subject to availability at time of booking. We reserve the right to change this if the accommodation quoted is not available at the time of booking to a similar property.

Deposit and Payment Conditions

- A deposit of between 20% – 30% (depending on tour supplier requirements) is required at time of booking.
- Final balance for land arrangements is due 80 - 90 days prior to departure

Documentation:

Documentation will be issued two weeks prior to commencement date of tour/services. It is the client's responsibility to check all trip notes, air tickets and vouchers immediately upon receipt.

Cancellation Fees

All bookings are subject to cancellation fees as outlined below:

- Upon confirmation: non-refundable deposit plus any charges already levied by ground operators or hotels. Any deposits paid for airfares or other arrangements are also non-refundable.
- 90+ days: forfeit of non-refundable deposit only.
- 71-89 days: 60% of group tour cost
- 0-70 days: 100% cancellation fee for the individuals within the group if they cancel

Bookings Terms and Conditions

A group is defined as 10 or more passengers travelling together: if the number of passengers decreases from those quoted the per passenger cost may increase and could be subject to a change of the conditions of travel.

Rates of Exchange

- In case of currency fluctuations of more than 2.00% or amendments in local Government taxes, we reserve the right to adjust the tour price accordingly until paid in full

Overseas Participants

- You're most welcome to join the tour however all payments will be made in Australian dollars at the exchange rate on the day of payment.

Visa Requirements

It is the client's responsibility to ensure they are carrying all the necessary visa and paperwork at the time of travel. All passports must have a minimum of 6 months validity from the date of return. Please ensure you contact the relevant consulate/authority prior to travel as visa, entry and passports requirements are subject to change.

Client Responsibility

You should familiarise yourself with any health and visa requirements that may be applicable in the areas you intend visiting. You will also be responsible for all entry, exit, health and other documents required by law, regulations, orders, demands or requirements of the countries visited or transited.

Refunds

Once you have left Australia a refund will not be given for any service or accommodation not used due to late arrival, early departure, or by choice.

Travel Insurance

Travel insurance is an essential component of any trip. We are able to arrange travel insurance if you don't already have a provider

The Itinerary

- **We make every effort to adhere to the advertised itinerary however should unforeseen circumstances arise we reserve the right to make changes where necessary. This may include changing accommodation and/or activities listed in the itinerary.**